

ServiceNow SMS Message Connector

Connect your SMS provider to ServiceNow workflows



Workflow Spoke

Quickly install and connect your provider to send from your workflows.



Scripting

Use our API to simplify handling of SMS with improved compatibility and optimal provider utilisation.



Reporting

Separate ServiceNow from the rest of your messaging and even break down your ServiceNow usage volumes.



Provider Compatibility

Works with MultiTxt, eTXT, MessageMedia, GroupText and more.



Process

How it works?

Install Messenger for ServiceNow

1

Download u/date set

Follow the simple installation guide

2

Authentication

The integration is authorised with basic auth credentials

3

Use

Follow the easy-to-use playbook, including easy reporting

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[Sign up](#)

Next steps

Order your Message Connector via the API Shift Marketplace (www.apishift.co.nz/marketplace.)

Fees are composed of three elements:

- There is a one-off set-up cost charged as a fee per site,
- A monthly subscription fee and
- A per-message fee

The first two fees are payable to API Shift when you sign up. Your choice of provider will determine the per-message fee. The ServiceNow SMS Message Connector has been designed to work with your existing Messaging Provider. If you do not have a provider, you can choose any of our plug-and-play partners listed below.

Set-up cost

\$2,400 a site

Monthly subscription

\$285 p.m.

Per message cost


Please consult with your existing or chosen Messaging Provider

Plug and Play



multiTXT



Group Text




Spark^{nz} | eTXT